

Robert Hollander

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EDUCATION

York University

Hons. Bachelor of Arts in Computer Science

Sep. 2023 – May 2027

Toronto, ON

EXPERIENCE

SQL Server and Oracle Database Administrator Intern

Jan. 2026 - Present

Government of Ontario, Ministry of Public and Business Service Delivery and Procurement

Toronto, ON

- Performed security and vulnerability audits on 20+ databases, managing user access controls and permissions to reduce unauthorized access risks by 30% and improve compliance with internal security standards.
- Executed database patching, data fixes, and production deployments across 10–15 environments, contributing to a 25% reduction in post-deployment incidents and improved system stability.
- Maintained and updated EBS and SQL Server databases, supporting schema changes, documentation, and best practices that led to 15–20% performance improvements and increased data integrity and reliability.

Service Desk and Infrastructure Analyst Intern

Mar. 2025 – Aug. 2025

Give and Go Prepared Foods

Etobicoke, ON

- Provided technical support to **500+** employees across **8** locations, troubleshooting and repairing hardware (desktops, laptops, peripherals), software, and network issues. Automated frequent support tasks with Batch and Powershell scripting, reducing resolution times by **30%**.
- Designed and deployed comprehensive IT onboarding program and cybersecurity awareness training for **400+** employees, achieving **80%** completion rate within 30 days of hire. Developed and maintained **5** technical documentation artifacts including SOPs, runbooks, and knowledge base articles, reducing average incident resolution time by **40%**.
- Administered **300+** user accounts in Active Directory and Azure Active Directory, enforcing security policies and role-based access control. Managed device compliance and deployments via Microsoft Intune, and implemented Group Policies to standardize system configurations.
- Optimized SQL queries for internal databases to generate real-time performance and usage reports, reducing report generation time by **40%**. Delivered comprehensive support for hardware provisioning, lifecycle management, and asset tracking.

Scratch Programming Instructor

Sep. 2024 – Apr. 2025

Genius Camp / Toronto French School

Toronto, ON

- Developed and delivered interactive Scratch programming lessons for groups of **10+** Senior Kindergarten - Grade 1 Students, introducing students to foundational coding concepts in an engaging and accessible manner.
- Guided students through hands-on projects, enabling them to build their own games, animations, and stories using Scratch, fostering creativity and problem-solving skills.
- Customized lesson plans to cater to different skill levels, ensuring that each student could progress at their own pace and gain confidence in coding.

LEADERSHIP

President

May. 2025 – May.2026

Computing Students Hub - York University

Toronto, ON

- Organized and led educational workshops and events for York University's largest STEM club, engaging a community of **2,000+** members.
- Managed budgeting, logistics, and resource allocation for club initiatives, ensuring smooth execution of events and optimal use of funds.
- Led a team of executives and collaborated with university partners, driving strategic planning and enhancing member engagement across all club activities.

TECHNICAL SKILLS

Languages: Java, Python, SQL, Javascript, HTML/CSS, C, Bash, Typescript, Batch, Powershell

Frameworks: Pygame, Flask, Spring Boot, Django, Selenium, React, Next.js

Developer Tools: Github, Oracle Cloud, Microsoft Azure, PostgreSQL, Microsoft SQL Server, Redis, Docker, Unix, Windows Subsystem for Linux, Oracle DB, Oracle EBS